

Centers for Medicare & Medicaid Services

Today is the Last Day of Open Payments Physician and Teaching Hospital Review and Dispute Period Before the 2017 Data Publication

* Extended Help Desk Hours Today

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Physicians and teaching hospitals have until 11:59 p.m. tonight to review data reported by drug and medical device makers about them and, if necessary, dispute the payments before the data is made public on June 30, 2017. If you are a physician who served as a principal investigator on a research study, you may see the payments associated with that research study listed under your name. This does not necessarily mean the payments are attributed to you.

To review and dispute data, physicians and teaching hospitals must register in the Open Payments system.

If You Have Never Registered In Open Payments Before:

Make sure you have your National Provider Identifier (NPI) number, Drug Enforcement Agency (DEA) number, and State license number (SLN). Initial registration is a two-step process and should only take 30 minutes:

1. Register in the CMS Enterprise Identity Management System

(EIDM) <<http://links.govdelivery.com:80/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTlwMTcwNTE1LjczMzQ5MzYxJm1lc3NhZ2VpZD1NREltUFJELUJVTc0yMDE3MDUxNS43MzM0OTM2MSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3OTYxNjM3JmVtYWlsaWQ9cm1jbmFsbHlAbXNzbnkub3JnJnVzZXJpZD1ybWNUYWxseUBtc3NueS5vcmcmdGFyZ2V0aWQ9JmZsPSZleHRyYT1NdWx0aXZhcmlhdGVJZD0mJiY=&&&100&&&https://portal.cms.gov/wps/portal/unauthportal/home/>>;

2. Register in the Open Payments system

Please remember to select the role of "Applicable Manufacturer/GPO, Physician, or Teaching Hospital", when registering in EIDM. If any other role is requested, no access to the Open Payments System will be granted. For any additional information on registering in EIDM, refer to the Open Payments System Quick Reference Guide Enterprise Identity Management System (EIDM) Registration guide here <<http://links.govdelivery.com:80/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTlwMTcwNTE1LjczMzQ5MzYxJm1lc3NhZ2VpZD1NREltUFJELUJVTc0yMDE3MDUxNS43MzM0OTM2MSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3OTYxNjM3JmVtYWlsaWQ9cm1jbmFsbHlAbXNzbnkub3JnJnVzZXJpZD1ybWNUYWxseUBtc3NueS5vcmcmdGFyZ2V0aWQ9JmZsPSZleHRyYT1NdWx0aXZhcmlhdGVJZD0mJiY=&&&101&&&https://www.cms.gov/OpenPayments/Downloads/Quick-Reference-Guide-Enterprise-Identity-Management-System-Registration.pdf>>.

For Users That Registered Last Year and Have Accessed Their Accounts in the Last 60 Days:

Physicians and teaching hospitals who registered last year do not need to reregister in the EIDM or the Open Payments system. If the account has been accessed within the last 60 days, go to the CMS Enterprise

Portal <<http://links.govdelivery.com:80/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTlwMTcwNTE1LjczMzQ5MzYxJm1lc3NhZ2VpZD1NREltUFJELUJVTc0yMDE3MDUxNS43MzM0OTM2MSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3OTYxNjM3JmVtYWlsaWQ9cm1jbmFsbHlAbXNzbnkub3JnJnVzZXJpZD1ybWNUYWxseUBtc3NueS5vcmcmdGFyZ2V0aWQ9JmZsPSZleHRyYT1NdWx0aXZhcmlhdGVJZD0mJiY=&&&102&&&https://portal.cms.gov/wps/portal/unauthportal/home/>>, log in using your user ID and password, and navigate to the Open Payments system home page.

For Users That Registered Last Year but Have Been Inactive for More than 60 Days:

The EIDM locks accounts if there is no activity for 60 days or more. To unlock an account, go to the CMS Enterprise

Portal<<http://links.govdelivery.com:80/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcwNTE1LjczMzQ5MzYxJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MDUxNS43MzM0OTM2MSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3OTYxNjM3JmVtYWlsaWQ9cm1jbmFsbHlAbXNzbnku b3JnJnVzZXJpZD1ybWNUYXseUBtc3NueS5vcmcmdGFyZ2V0aWQ9JmZsPSZleHRyYT1NdWx0aXZhcmlhdGVJZD0mJiY=&&103&&https://portal.cms.gov/wps/portal/unauthportal/home/>>, enter your user ID and correctly answer all challenge questions; you'll then be prompted to enter a new password.

For Users That Registered Last Year but Have Been Inactive for More than 180 Days:

The EIDM deactivates accounts if there is no activity for 180 days or more. To reinstate an account that has been deactivated, call the Open Payments Help Desk at 1-855-326-8366.

Learn more about the review and dispute process by accessing the educational materials available on the Resources page of the Open Payments

website<<http://links.govdelivery.com:80/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcwNTE1LjczMzQ5MzYxJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MDUxNS43MzM0OTM2MSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3OTYxNjM3JmVtYWlsaWQ9cm1jbmFsbHlAbXNzbnku b3JnJnVzZXJpZD1ybWNUYXseUBtc3NueS5vcmcmdGFyZ2V0aWQ9JmZsPSZleHRyYT1NdWx0aXZhcmlhdGVJZD0mJiY=&&104&&https://www.cms.gov/OpenPayments/About/Resources.html>>.

Extended Help Desk Hours Today

The live Help Desk will be available for review and dispute support on Monday, May 15 from 8:30 a.m. to 10:00 p.m. (ET).

This is the last day before the conclusion of the review and dispute period. Please be prepared to experience longer wait times as there may be an increase in the volume of calls received.

Submit questions to the Help Desk via email at

openpayments@cms.hhs.gov or by calling 1-855-326-8366, Monday through Friday, from 8:30 a.m. to 10:00 p.m. (ET), excluding Federal holidays.

The Help Desk refers media inquiries to CMS' Press Office for response.

Creating Public Transparency of Industry-Physician Financial Relationships. Learn More.

Centers for Medicare & Medicaid Services (CMS) has sent this update.

To contact CMS go to our Contact

Us<<http://links.govdelivery.com:80/track?type=click&enid=ZWFzPTEmbXNpZD0mYXVpZD0mbWFpbGluZ2lkPTIwMTcwNTE1LjczMzQ5MzYxJm1lc3NhZ2VpZD1NREItUFJELUJVTC0yMDE3MDUxNS43MzM0OTM2MSZkYXRhYmFzZWlkPTEwMDEmc2VyaWFsPTE3OTYxNjM3JmVtYWlsaWQ9cm1jbmFsbHlAbXNzbnku b3JnJnVzZXJpZD1ybWNUYXseUBtc3NueS5vcmcmdGFyZ2V0aWQ9JmZsPSZleHRyYT1NdWx0aXZhcmlhdGVJZD0mJiY=&&105&&http://cms.gov/About-CMS/Agency-Information/ContactCMS/index.html>> page.